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Dear Valued Water Customer,

Thank you to our customers who help to conserve and protect the water supply on a daily basis. The lack of substantial rainfall, extreme heat conditions and high usage are stressing ground water conditions. Due to well levels and demand based triggers, we are immediately initiating Stage 2 of our three stage Drought Contingency Plan. Please see below for information in regards to Stage 2.

Stage 2 Response – MODERATE Water Shortage Conditions

(A) The use of CRWC water supply for watering lawns, gardens, landscape areas, trees, shrubs, or other plants being grown outdoors (not in a nursery) shall be prohibited at all times; provided, however, a person may do such watering which shall be once every seven days during the period of April 1 through October 31 and once every 14 days during the period of November 1 through March 31 except during the "prohibited watering hours" as stated in Section VIII: Definitions.

(B) Watering of "new landscape" shall not be allowed as stated in Section VIII: Definitions for "new landscape."

Prohibited watering hours: the use of CRWC water supply for watering lawns, gardens, landscape areas, trees, shrubs or other plants being grown outdoors (not in a nursery) **shall be prohibited between the hours of 12:00 noon and 6:00 p.m. daily** from April 1 through October 31.

We also ask that you please not water on weekends and that you conserve water as much as possible to prevent going to Stage 3, which is more restrictive. Concho Rural Water will continue to monitor water usage and demand. Violators could be subject to fines and disconnections. *This includes customers who fail to make leak repairs in a timely manner.* We ask that you remain extremely conscientious about your water usage and make sure that the water you are using is essential. CRWC will notify you of any change in the drought stage. We really appreciate your help with this situation. Help us secure water for your future. You can view the complete Drought Contingency Plan at www.conchoruralwater.com.

Thank you,

Ben Wiese

President

Concho Rural Water Corp.